When transaction starts.

For buyers, SeenPay receives money and holds it. If you are unsatisfied, we’ll refund your money after shipping back item(s).

For sellers, Seenpay holds the money. After buyer’s satisfaction confirmed, we deposit money to you. If not, your item(s) will be sent back. In case the buyer damaged the item(s), you’ll receive a re-stocking fee for the inconvenience.